

## QUALITY POLICY STATEMENT

Natta Building Company Ltd has been established since 1972 and continually strives to satisfy the needs of both clients and employees.

We take pride in our policy to:

- Provide services to our own high standard and value.
- Continue to be recognised as an “Investor in People”.
- To satisfy our customers’ needs and expectations.
- Conform to contractual and regulatory requirements.
- Manage the business effectively to remain efficient, profitable and competitive.

This is achieved by:

- Systematic control of our processes and activities.
- Utilisation of well-managed resources.
- Aspiring to achieve to high levels of quality in all communications.
- Working to formalised procedures, designed to eliminate deficiencies.
- Promoting continual improvement of our processes.

We undertake to ensure that quality is everyone's aim throughout the organisation and that each employee has a sound understanding of the importance of our management systems and their direct effect on our continuing success.

To achieve the objectives set out above the management have committed the company to maintain a management system which will satisfy the requirements of BS EN ISO 9001: 2008; and our own codes and standards of work. This manual describes how our management system ensures that we achieve this.

With the full support of the company directors our Quality Management Representative is responsible for the day-to-day running of our management system and has the authority for ensuring the requirements are implemented and maintained.

We will review this policy, at least annually, to ensure that it continues to reflect and fulfil our commitment to the prevention and reduction of pollution, continual improvement commitment to legal compliance of its quality management system and other legal requirements.



**John E Whelan** | Managing Director

Date: 09/16 - Review Date: 09/17

NQA Registration No 9490, EAC Code 28 BS EN ISO 9001:2008